



Regional Quick Guide South Western Metropolitan Region

This Regional Quick Guide complements our Through the Maze booklet, available from the Association for Children with a Disability, phone **9818 2000** or **1800 654 013 (rural callers)** or visit **www.acd.org.au**. If you need a language interpreter phone **13 14 50**.

The South Western metropolitan region includes the Local Government Areas (LGA's): Brimbank, Hobson's Bay, Maribyrnong, Melbourne, Melton, Moonee Valley and Wyndham.

*Services listed include the above LGA's unless otherwise specified.

The National Disability Insurance Scheme (NDIS) began being introduced in stages from July 2013. In Victoria, the first stage of the scheme in the Barwon area commenced for residents living in the LGA's of City of Greater Geelong, Colac Otway Shire, Borough of Queenscliffe and the Surf Coast Shire. You will need to meet certain requirements to access the NDIS. **We have a separate guide for families living in the relevant LGA's covered by the NDIS.**

Use 'My Access Checker' www.ndis.gov.au/ndis-access-checklist to determine your eligibility for NDIS. For further information visit www.ndis.gov.au, email enquiries@ndis.gov.au or call 1800 800 110.

Parent Support

Regional Parent Support Coordinator

Pauline Parsons

Western Region Parent to Parent

Phone **9680 8444**

Email pauline.parsons@mackillop.org.au

www.mackillop.org.au

Child and Adolescent Mental Health Service (CAMHS)

Psychiatric Triage (information, assessment & referral) 24 hour service, 7 days a week.

Phone **1800 445 511** (Under 15 years)

Phone **1800 888 320** (15 + years)

www.health.vic.gov.au/mentalhealth/camhs/index.htm

Child care

Child Care Access Hotline

Phone **1800 670 305**

Continence Support Services & Assessment Clinics

National Continence Helpline

Phone **1800 330 066**

www.continence.org.au

Mackillop Family Services North West
(Hobson's Bay, Maribyrnong, Wyndham, Melton, Hillside)

Phone **9680 8444**

www.mackillop.org.au

Royal Children's Hospital Continence Clinic

Phone **9345 4102**

ww2.rch.org.au/outpatient/directory/?fuseaction=home.full&id=83

Counselling Support Services

Carers Victoria

Carer Advisory Line **1800 242 636**

www.carersvictoria.org.au

Family Relationship Support for Carers
Phone **1300 303 346**
www.each.com.au/family-relationship-service-for-carers/

Department of Education and Training (DET)

Phone **9291 6500** (West Footscray)
www.education.vic.gov.au/about/department/structure/Pages/southwestern.aspx

Disability Services

Department of Health and Human Services (DHHS)

Disability Client Services –Intake and Response
Phone **1800 783 783**
www.dhs.vic.gov.au/for-individuals/disability

Baptcare Family Services
Phone **9373 3800**
www.baptcare.org.au

Care Connect -Moonee Ponds
Phone **9362 8000**
www.careconnect.org.au

MacKillop Family Services -Footscray
(Hobson's Bay, Maribyrnong, Melton Wyndham)
Phone **9680 8444**
www.mackillop.org.au

Early Childhood Services

Early Childhood Intervention Services (ECIS)
Central Intake. Central Intake will determine whether your child is eligible for ECIS and make a referral to an ECIS agency.
Phone **9291 6500**
www.education.vic.gov.au/childhood/provider/s/needs/Pages/southwesternecis.aspx

ECIS Flexible Support Packages

Baptcare Family Services
Phone **9373 3800**
www.baptcare.org.au/

Local Government – Home and Community Care (HACC)

Brimbank City Council
Phone **9249 4494**
www.brimbank.vic.gov.au

Hobson's Bay City Council
Phone **9932 1000**
www.hobsonsabay.vic.gov.au

City of Maribyrnong
Phone **6880 0200**
www.maribyrnong.vic.gov.au

City of Melbourne
Phone **9658 9658**
www.melbourne.vic.gov.au

Melton City Council
Phone **9474 7200**
www.melton.vic.gov.au

City of Moonee Valley
Phone **9243 8806**
www.mvcc.vic.gov.au

Wyndham City Council
Phone **8734 0774**
www.wyndham.vic.gov.au

Preschool Field Officers (PSFO)

Brimbank City Council
Phone **9249 4210**
www.brimbank.vic.gov.au

Hume City Council
Phone **9205 2537**
www.hume.vic.gov.au

Melton City Council
Phone **9747 7257**
www.melton.vic.gov.au

City of Moonee Valley
Phone **9243 8758**
www.mvcc.vic.gov.au

Wyndham City Council
Phone **9742 8199**
www.wyndham.vic.gov.au

Uniting Care Connections
Phone **9688 0128**

Koorie Early Childhood Field Officer

Phone **9291 6500** (West Footscray)
www.education.vic.gov.au/about/department/structure/Pages/southwestern.aspx

Recreation

Access for All Abilities (AAA)
Reclink Australia
Phone **1800 222 842**
www.aaavic.org.au

Disability Sport & Recreation
Phone **9473 1033** (General enquiries)
Sportrec Access Line: **1800 234 648**
www.dsr.org.au

Kids Under Canvas –Wesley Missions Victoria
Phone **8199 6250**
www.wesley.org.au/kidsundercanvas.html

Nican
Phone **1800 806 769**
www.nican.com.au

VICSRAPID (Victorian Sport & Recreation Assn. of Persons with an Intellectual Disability Inc)
Phone **9926 1380**
www.vicsrapid.syte.com.au

Respite care

Commonwealth Respite and Carelink Centre (CRCC)
Phone **1800 052 222** Free call
Phone **1800 059 059** (AH)
www.dss.gov.au/disability-and-carers/carers

Carer Gateway
www.carergateway.gov.au

Respite North and West
www.respitenorthandwest.org.au

Respite Victoria
www.respitevictoria.org.au

Other Respite care

Annecto -Emergency After-Hours Response Service (EARS)
(Brimbank, Hobson's Bay, Maribyrnong, Melbourne, Melton, Moonee Valley, Wyndham)
Phone **1800 727 280** -5pm-9am weekdays & 24 hours all weekend
Phone **9687 7066** -Business hours
www.annecto.org.au

Extended Families
Phone **9355 8848**
www.extendedfamilies.org.au

Escapades Respite Services
(Maribyrnong & Moonee Valley)
Phone **9387 9985** or **0407 057 549**
www.respitenorthandwest.org.au/services-and-support/escapade-respite-services-moonee-valley-maribyrnong-darebin-yarra

Interchange Western
(Brimbank, Hobson's Bay, Maribyrnong)
Phone **9396 1111**
www.interchangewestern.org.au

Sibling Program Directory
www.acd.org.au/siblings/directory.htm

Statewide Equipment Program (SWEP)
Phone **1300 747 937**
swep.bhs.org.au

Young Adults
Department of Health and Human Services (DHHS)
Disability Client Services Intake and Response
Phone **1800 783 783**
www.dhs.vic.gov.au/for-individuals/disability/community-life-and-jobs