



Regional Quick Guide North Western Metropolitan Region

This Regional Quick Guide complements our Through the Maze booklet, available from the Association for Children with a Disability, phone **9818 2000** or **1800 654 013 (rural callers)** or visit **www.acd.org.au**. If you need a language interpreter phone **13 14 50**.

The North Western metropolitan region includes the Local Government Areas (LGA's): Banyule, Darebin, Hume, Moreland, Nillumbik, Whittlesea and Yarra.

*Services listed include the above LGA's unless otherwise specified.

Parent Support

Regional Parent Support Coordinator

Thea Calzoni

Northern Region Parent Support Program

Phone **0417 331 681**

Email tcalzoni@mcm.org.au

www.melbournecitymission.org.au

Child and Adolescent Mental Health Service (CAMHS)

Psychiatric Triage (information, assessment & referral) 24 hour service, 7 days a week.

(Hume & Moreland)

Phone **1800 445 511** (Under 15 years)

Phone **1800 888 320** (Over 15 years)

Austin Child and Adolescent Mental Health Service (CAMHS)

(Banyule, Darebin, Nillumbik, Whittlesea, Yarra)

Phone **9496 3620**

Under 15 years of age

Phone **9496 5000 (AH)**

www.health.vic.gov.au/mentalhealth/services/child/index.htm

Child care

Child Care Access Hotline

Phone **1800 670 305**

Continence Support Services & Assessment Clinics

National Continence Helpline

Phone **1800 330 066**

www.continence.org.au

Bundoora Extended Care Centre (Banyule, Darebin, Nillumbik, Whittlesea & Yarra)

Phone **9495 3109**

www.nh.org.au/services/continence-children-services

Dianella Community Health Centre – Broad Insight Group

(Hume & Moreland)

Phone **9309 9200**

www.dianella.org.au

Royal Children's Hospital Continence Clinic (Darebin, Hume)

Phone **9345 4102**

ww2.rch.org.au/outpatient/directory/?fuseaction=home.full&id=83

Counselling Support Services

Carers Victoria

Carer Advisory Line - **1800 242 636**

www.carersvictoria.org.au

Family Relationship Support for Carers

Phone **1300 303 346**

www.each.com.au/family-relationship-service-for-carers/

Department of Education and Training (DET)

Phone **9488 9488** (Coburg)

www.education.vic.gov.au/about/department/structure/Pages/northwestern.aspx

Disability Services

Department of Health and Human Services (DHHS)

Disability Client Services –Intake and Response

Phone **1800 783 783**

www.dhs.vic.gov.au/for-individuals/disability

Baptcare Family Services

Phone **9373 3800**

www.baptcare.org.au

Melbourne City Mission Case Management (Hume & Moreland)

Phone **9487 9238**

www.melbournecitymission.org.au

Nillumbik Community Health Service (Banyule, Darebin, Nillumbik, Whittlesea & Yarra)

Phone **9430 9100**

www.nillumbikhealth.org.au

Plenty Valley Community Health Disability Services

(Banyule, Darebin, Nillumbik, Whittlesea & Yarra)

Phone **9407 9699**

Early Childhood Services

Early Childhood Intervention Services (ECIS) Central Intake. Central Intake will determine whether your child is eligible for ECIS and make a referral to an ECIS agency.

Phone **8393 4512**

www.education.vic.gov.au/childhood/providers/needs/Pages/northwestecis.aspx

ECIS Flexible Support Packages

Baptcare Family Services

Phone **9373 3800**

www.baptcare.org.au/

Local Government –Home and Community Care (HACC)

Banyule City Council

Phone **9490 4222**

www.banyule.vic.gov.au

Darebin City Council

Phone **8470 8828**

www.darebin.vic.gov.au

Hume City Council

Phone **9205 2839**

www.hume.vic.gov.au

Moreland City Council

Phone **9240 2302**

www.moreland.vic.gov.au

Nillumbik City Council

Phone **9433 3111**

www.nillumbik.vic.gov.au

City of Whittlesea

Phone **9217 2170**

www.whittlesea.vic.gov.au

City of Yarra

Phone **9205 5555**

www.yarracity.vic.gov.au

Preschool Field Officers (PSFO)

Darebin City Council

Phone **8470 8100**

www.darebin.vic.gov.au

Hume City Council

Phone **9205 2200**

www.hume.vic.gov.au

Moreland City Council

Phone **9240 2333**

www.moreland.vic.gov.au

City of Yarra

Phone **9205 5481**

www.yarracity.vic.gov.au

Koorie Early Childhood Field Officer

Phone **9488 9488** (Coburg)

www.education.vic.gov.au/about/department/structure/Pages/northwestern.aspx

Recreation

Access for All Abilities (AAA)

Reclink Australia

Phone **1800 222 842**

www.aaavic.org.au

Disability Sport and Recreation
Phone **9473 1033** (General enquiries)
Sportrec Access Line **1800 234 648**
www.dsr.org.au

Kids Under Kanvas –Wesley Missions Victoria
(Metropolitan Regions ONLY)
Phone **8199 6250**
www.wesley.org.au/kidsunderkanvas.html

Nican
Phone **1800 806 769**
www.nican.com.au

VICSRAPID (Victorian Sport & Recreation
Assn. of Persons with an Intellectual Disability
Inc)
Phone **9926 1380**
www.vicsrapid.websyte.com.au

Respite care

Commonwealth Respite and Carelink Centre
(CRCC)
Phone **1800 052 222** Free call
Phone **1800 059 059** (AH)
www.dss.gov.au/disability-and-carers/carers

Carer Gateway
www.carergateway.gov.au

Respite North & West
www.respitenorthandwest.org.au

Respite Victoria
www.respitevictoria.org.au

Other Respite care

Annecto -Emergency After-Hours Response
Service (EARS)
(Banyule, Darebin, Hume, Moreland,
Nillumbik, Whittlesea, Yarra)
Phone **1800 727 280** -5pm-9am weekdays
& 24 hours all weekend
Phone **9687 7066** -Business hours
www.annecto.org.au

Bridges Respite -Melbourne City Mission
Services
(Banyule, Darebin, Hume, Moreland, Yarra)
Phone **9300 3825**
www.respitenorthandwest.org.au/services-and-support/melbourne-citymission-bridges-respite-services

Escapade Respite Services
(Darebin & Yarra)
Phone **9381 9985** or **0407 057 549**
www.respitenorthandwest.org.au/services-and-support/escapade-respite-services-moonee-valley-maribyrrong-darebin-yarra

Extended Families
Phone **9355 8848**
www.extendedfamilies.org.au

Interchange Northern Region Inc.
(Banyule, Darebin, Nillumbik, Whittlesea and
Yarra)
Phone **9462 1011**
www.interchangenorthern.org.au

Interchange North West
Merri Community Health
(Hume & Moreland)
Phone **9350 4600**
www.merrichs.org.au

Sibling Program Directory

www.acd.org.au/siblings/directory.htm

Statewide Equipment Program (SWEP)

Phone **1300 747 937**
swep.bhs.org.au

Young Adults

Department of Health and Human Services
(DHHS)
Disability Client Services Intake and Response
Phone **1800 783 783**
www.dhs.vic.gov.au/for-individuals/disability/community-life-and-jobs