



Regional Quick Guide North Eastern Metropolitan Region

This Regional Quick Guide complements our Through the Maze booklet, available from the Association for Children with a Disability, phone **9818 2000** or **1800 654 013 (rural callers)** or visit **www.acd.org.au**. If you need a language interpreter phone **13 14 50**.

The North Eastern metropolitan region includes the Local Government Areas (LGA's): Boroondara, Knox, Manningham, Maroondah, Monash, Whitehorse and Yarra Ranges.

*Services listed include the above LGA's unless otherwise specified.

Parent Support

Regional Parent Support Coordinator

Tamara Dixon

Anglicare Parentzone

Strengthening Parents Support Program

Phone **9735 6150**

Email tamara.dixon@anglicarevic.org.au

www.anglicarevic.org.au/parentzone

Child and Adolescent Mental Health Service (CAMHS)

Psychiatric Triage (information, assessment & referral) 24 hour service, 7 days a week.

Knox, Manningham, Monash (excluding Chadstone, Oakleigh, Springvale – see South Metropolitan Region) Maroondah, Yarra Ranges & Whitehorse.

Phone **1300 721 927**

Boroondara

Phone **1300 558 862**

www.health.vic.gov.au/mentalhealth/services/child/index.htm

Child care

Child Care Access Hotline

Phone **1800 670 305**

Continence Support Services & Assessment Clinics

National Continence Helpline

Phone **1800 330 066**

www.continence.org.au

Care Connect

(Knox, Maroondah, Manningham, Yarra Ranges)

Phone **9840 4444**

www.careconnect.org.au

Conquip Continence Services (Assessment Clinic)

Phone **9876 3374**

www.conquip.org.au

Counselling Support Services

Carers Victoria

Carer Advisory Line - **1800 242 636**

www.carersvictoria.org.au

Family Relationship Support for Carers

Phone **1300 303 346**

www.each.com.au/family-relationship-service-for-carers/

Department of Education and Training (DET)

Phone **9265 2400** (Glen Waverley)

www.education.vic.gov.au/about/department/structure/Pages/northeastern.aspx

Disability Services

Department of Health and Human Services (DHHS)

Disability Client Services –Intake and Response

Phone **1800 783 783**

www.dhs.vic.gov.au/for-individuals/disability

Care Connect

(Knox, Maroondah, Manningham, Yarra Ranges)

Phone **1800 116 166**

www.careconnect.org.au

Uniting Care Community Options

Phone **1300 651 463**

www.ucco.org.au

Early Childhood Services

Early Childhood Intervention Services (ECIS) Central Intake. Central Intake will determine whether your child is eligible for ECIS and make a referral to an ECIS agency.

Phone **1300 662 655**

www.education.vic.gov.au/childhood/provider/s/needs/Pages/northeastecis.aspx

ECIS Flexible Support Packages

Eastern Specialist Services - Scope

Phone **9561 1233**

www.scopevic.org.au

Local Government –Home and Community Care (HACC)

City of Boroondara

Phone **9278 4777**

www.boroondara.vic.gov.au

Knox City Council

Phone **9298 8345**

www.knox.vic.gov.au

Manningham City Council

Phone **9840 9700**

www.manningham.vic.gov.au

Maroondah City Council

Phone **9294 5729**

www.maroondah.vic.gov.au

City of Monash

Phone **9518 3553**

www.monash.vic.gov.au

City of Whitehorse

Phone **9262 6110**

www.whitehorse.vic.gov.au

Shire of Yarra Ranges

Phone **1300 368 333**

www.yarraranges.vic.gov.au

Preschool Field Officers (PSFO)

City of Boroondara

Phone **9278 4617**

www.boroondara.vic.gov.au

DHS East Metropolitan Region

Phone **9843 6243**

www.dhs.vic.gov.au/about-the-department/contact-us/locations/a-z/box-hill-office

Knox City Council

Phone **9298 8328**

www.knox.vic.gov.au

Manningham City Council

Phone **9840 9333**

www.manningham.vic.gov.au

Shire of Yarra Ranges

Phone **9294 6345**

www.yarraranges.vic.gov.au

Uniting Care Connections

(Maroondah & Whitehorse)

Phone **9724 2222**

www.connections.org.au

Koorie Early Childhood Field Officer

Phone **9265 2400** (Glen Waverley)

www.education.vic.gov.au/about/departments/structure/Pages/northeastern.aspx

Recreation

Access for All Abilities (AAA)
Reclink Australia
Phone **1800 222 842**
www.aaavic.org.au

Disability Sport and Recreation
Phone **9473 1033** (General enquiries)
Sportrec Access Line **1800 234 648**
www.dsr.org.au/

Kids Under Kanvas –Wesley Missions Victoria
Phone **8199 6250**
www.wesley.org.au/kidsunderkanvas.html

Nican
Phone **1800 806 769**
www.nican.com.au

VICSRAPID (Victorian Sport & Recreation
Assn. of Persons with an Intellectual Disability
Inc)
Phone **9926 1380**
www.vicsrapid.websyte.com.au

Respite care

Commonwealth Respite and Carelink Centre
(CRCC)
Phone **1800 052 222** Free call
Phone **1800 059 059** (AH)
www.dss.gov.au/disability-and-carers/carers

Carer Gateway
www.carergateway.gov.au

Respite Information & Development in the
East (RIDE)
Phone **1300 886 798**
www.respiteeast.org.au

Respite Victoria
www.respitevictoria.org.au

Other Respite care

Annecto -Emergency After-Hours Response
Service (EARS)
Phone **1800 727 280** -5pm-9am weekdays
& 24 hours all weekend
Phone **9687 7066** -Business hours
www.annecto.org.au

Extended Families
Phone 9285 4837
www.extendedfamilies.org.au

Interchange Inner East
(Boroondara, Manningham, Monash &
Whitehorse)
Phone **9836 9811**
www.iie.org.au

Interchange Outer East
(Knox, Maroondah & Yarra Ranges)
Phone **9758 5522**
www.ioe.org.au

Villa Maria
Phone **5832 8444**
www.villamaria.com.au

Sibling Program Directory
www.acd.org.au/siblings/directory.htm

Statewide Equipment Program (SWEP)

Phone **1300 747 937**
swep.bhs.org.au

Young Adults

Department of Health and Human Services
(DHHS)
Disability Client Services Intake and Response
Phone **1800 783 783**
[www.dhs.vic.gov.au/for-
individuals/disability/community-life-and-jobs](http://www.dhs.vic.gov.au/for-individuals/disability/community-life-and-jobs)